

Partnering with Blueground

Introducing Blueground





Blueground is the leading global flexible living operator that is reinventing the way people live in every major city.

With a growing curated network of thousands of quality, turnkey homes in sought-after neighborhoods in major cities, that are accessible for stays of a month or longer. We make these homes seamlessly bookable with real time availability, dynamic pricing and on customer centric flexible terms.

World's largest and fastest growing flexible living operator

Global leader

50 cities 17 countries 4 continents

20,000+
Apartments

Direct bookings

75%

4,500+
Corporate company clients

Landlords choose us due to our compelling value proposition



Increased occupancy



Long-term certainty of cash flows



Ability to tap into a new pool of global demand



No broker or property management fees



Handle tenancy operations



While guests choose us for our consistent, high customer care



Providing quality furnished homes





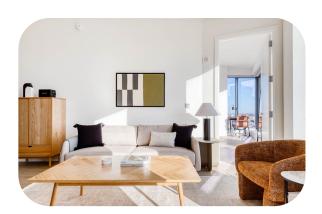








That are truly move-in-ready













Guests love Blueground - 50% of guests extend their stay



Group level NPS score



Most beloved hospitality brands peak in the <u>low-50s</u>, while industry averages mid-30s

A strong inbound demand in each city

75% direct

Blueground Website

SEO: ranked top 1-3 in main key words in all our markets

Partner of leading companies:

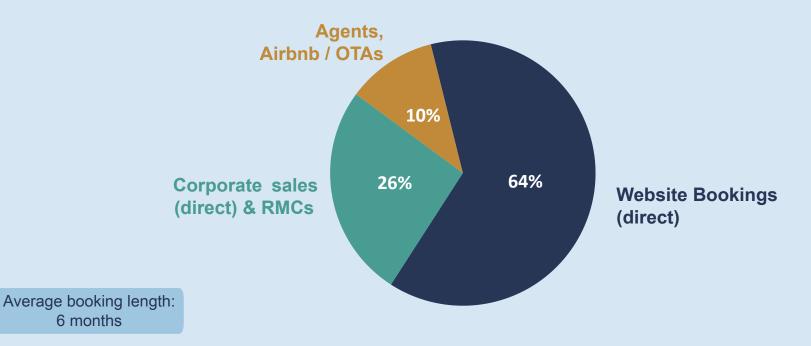
4,500+ corporate clients

Loyal customers:

50% extend and 20% repeat users



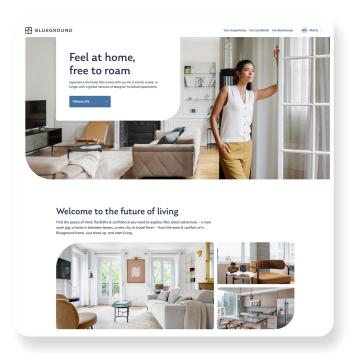
Driving bookings via direct channels

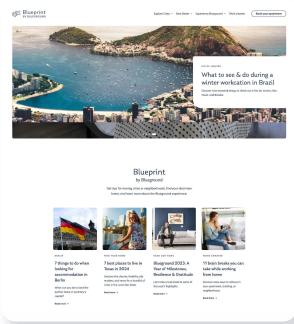


6 months

Differentiated global brand with increasing awareness

In a category that often feels like a sea of sameness, Blueground stands out and champions a more differentiated brand experience: A lifestyle brand vs. simply a rental solution.









Our technology enables higher profitability and productivity



Tech development with a team of 100+ people



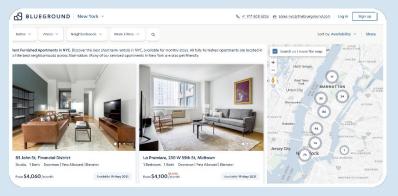
Continuous automation in all functions



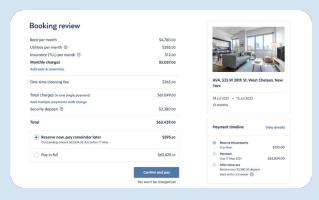
Optimization and productivity growth

Website

Select, view & book apartments with just a few clicks







Browse local apartments

2 Optimize your stay

Select payment plan



Guest App

A tech-driven guest journey, end-to-end



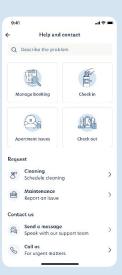




















Blue B

An in-house built, continuously evolving ERP / PMS system, with several modules that support respective areas of the business, generating high efficiency in workflows

- Streamlined property onboarding process split into stages for each team
- Live apartment availability
- Seamless online booking flow from apartment searching to move-in
- 250.000 automated price updates daily

- Integrations with real estate channels and marketplaces (thousands of automated updates daily)
- Resolution optimization of 120.000 tickets monthly to meet customer needs and maintain a high NPS
- Leveraging external data from multiple sources to drive rational decision making

Partnering with Blueground in New Cities



Partnership Models

Blueground offers **exclusive development rights** on new cities under **License** or **Managed by BG** partnership models.

License

Blueground's license program provides partners with a 360 toolkit of systems, resources & services across technology, global marketing, global corporate sales, operational business set-up, business intelligence, design and supply chain.

In addition to access to Blueground's world class tech-enabled operating platform, license partners can take advantage of our powerful global marketing systems and our strong global network of clients to consistently drive strong results.

Managed by Blueground

Blueground operates thousands of properties worldwide in multiple cities across 4 continents, making us the largest and most experienced flexible living operator in the world.

Blueground management ensures seamless integration with our systems, driving revenue for your Blueground business while realizing efficiencies in alignment with ownership's goals.

Blueground Provision

- Brand, Use of Registered Trademarks
- Operational setup of local business Manuals and SOPs
- On-board Training Management, Real Estate Development, Operations, Sales, Customer Experience, Supply Chain
- BG Technology local business set up & ongoing usage
- Pricing services periodical provision of pricing recommendations so to maximise rental yields
- Design specifications for furniture procurement and provision of new properties layout
- On-going support access to expertise and online materials
- Global Corporate Sales sourcing global corporate accounts leads
- Global Marketing activities to promote global brand and business
- Supply Chain (on demand) procurement and shipping of furniture

In addition, if Managed by Blueground:

Management of the local business through Group & Regional management teams



License

TERM

FEES

20 years

6% on Gross Revenue

PARTNER PROVISION

- Legal entity
- Capital
- Management of business
- Development plan



Managed by Blueground

TERM

20 years

FEES

8% on Gross Revenue

BLUEGROUND PROVISION

Management of business

PARTNER PROVISION

Legal entity, capital



Dedicated support to set up & launch partner's business



Contract Templates

Provide templates and support the drafting of necessary contracts in line with different business models



Product Readiness

Coordinate all partner's functions to ensure timely delivery of all necessary product infrastructure (systems, applications, reporting, etc.)



Team Onboarding

Provide extensive training (remote and on the ground) to local team on tools / systems and processes



Launch Support

Provide hands on oversight on asset selection, negotiation and furnishing procedures up to reaching a portfolio size of 30-50 units

BLUEGROUND

Partner with us on this exciting journey of bringing our "feel at home, free to roam" flexible living offering to your city!

